

RETURN FORM

Customer info

Name: _____

Address: _____

Phone: _____

E-mail: _____

Date: _____

Article no	Article label	Size	Qty	Cause*	Detailed explanation	Order no

*Cause:

1. Size too small
2. Size too big
3. Color not meet expectation
4. Other reason
5. Claim (requires detailed explanation)

Fill in the item(s) you wish exchange to:

Article no	Article label	Size	Qty

RETURNS AND EXCHANGES

You are always entitled to return or exchange your items within 30 days from the time of delivery.

For the return to be accepted the returned items must be essentially in the same condition in which they were sold and with any seals intact. This does not apply if the items were damaged or otherwise changed due to any measure necessary to examine them, or due to any other circumstance not related to the consumer.

Please note that financial responsibility for the return is yours until it reaches us, so we recommend that you make sure that the parcel is sent with insured and traceable mode of transportation and that you keep your receipt for the shipment.

Tradeport will repay the price of the item as soon as possible, however at the latest within 30 days from the date the item was returned and received by us. Returning of the item is free of charge, except for transportation costs, using our return form that you will find on the webshop. Please follow the given instructions. The funds will be returned to your original method of payment. If you paid using your credit card, the amount will be repaid to the same card.

For hygiene reasons, base layer products and underwear are non-returnable and non-exchangeable unless seal is unbroken.

Return address:
Hultafors Group AB c/o Schenker
E-com return
Prosta 16, Lozienica
72-100 Goleniow
POLEN